



Verrill Dana LLP Supports Ongoing Training Program with SavvySMART Content Library

Client

Verrill Dana LLP

- Samantha,
Training Coordinator

Challenge

- Samantha is the sole trainer at her law firm of approximately 250 employees, who work across four different offices in Maine, Boston and Connecticut.

“SavvySMART saves me time. I just taught a slew of Excel classes and I did not have to create handouts. I just used content from the Savvy library.”

Samantha, Training Coordinator



THE CHALLENGE:

- Samantha needed training materials at the push of a button so that she wouldn't have to create handouts, quick reference guides and tutorials every time she taught a course or offered one-on-one help. Ideally, this content would include training materials specific to the law industry.

Solution:

- SavvySMART Content Library

Results:

Samantha reports the following:

- “Sometimes I have to teach myself something before I go teach it to someone else. I use the SavvySMART library to ‘train the trainer’ before going to answer a help desk question.”
- “As I look for more learning content in the library, I’m pleasantly surprised that Savvy offers content on some of the law firm-specific programs that we use, such as BEC Legal’s DocketEnterprise.”
- “People in the firm often randomly email me saying they’re having problems with a certain task. Instead of having to stop what I’m doing to help them, I can send them a quick reference manual from the Savvy library to answer their questions.”



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